Date: 18th February 2025

Subject: Compliance Notification to all MAHs

Dear MAH,

The latest NHRA-MVC System has been live for over two months, and its new automated, AI-powered EPCIS data quality checks enhance compliance with the Kingdom of Bahrain's EPCIS requirements.

However, some MAHs have yet to complete the necessary steps to transition to the latest NHRA-MVC System. **If your company is among them, you may currently be NON-COMPLIANT with Supreme Council of Health Legislative Decree No. 41 of 2017.**

We strongly urge you to take immediate action to correct this issue, as we would like to remind you that it is the sole responsibility of MAHs to comply with the applicable laws of the Kingdom of Bahrain, in particular concerning EPCIS requirements and Traceability.

Issues with Your Current L4 System Provider?

We have observed differences among L4 providers and we understand that certain MAHs may be experiencing difficulties with their L4 providers, causing delays or a lack of progress in completing the required onboarding process to the latest NHRA-MVC System.

If you need assistance or would like to discuss available options to ensure your compliance, please contact us at Accounts.BH@avc360.com

Immediate Action Required for all potentially non-compliant MAHs:

Regardless of your connection type, please take action immediately to avoid any disruptions:

Scenario 1: If you have a Serialization Provider supporting your connection to the NHRA-MVC System, please follow these 3 steps.

Step 1.1: Contact your Serialization Provider and confirm they will promptly update your connection to the new endpoint.

- Your provider may already be aware of this change to reconfigure your EPCIS data submission to the new endpoint.

- Fill out the **Bahrain Supplier Form** to submit your company and connection information.
- During the transition, you must continue to submit production EPCIS events through your existing PRODUCTION connection.

Step 1.2: Coordinate with your provider to submit a test EPCIS data file

- The latest NHRA-MVC Test System is fully available
- Your original test submission deadline was December 17, 2024.
- Your test submission will be verified, and any issues must be addressed within (3) three business days.

Step 1.3: Your Serialization Provider will update your PRODUCTION configuration to direct live EPCIS data to the latest NHRA-MVC System.

- The latest production NHRA-MVC System has now been live for several months and you are therefore able at any time to submit your EPCIS data as soon as you have completed testing. Please note that the original deadline was January 1, 2025.

Scenario 2: If you currently manage your own connection to the NHRA-MVC System, please follow these 3 steps.

Step 2.1: Reach out to the new NHRA-MVC Traceability Hub Support Team.

- Your technical team will need to obtain the new secure AS2 connection certificate and other relevant details.
- Fill out the **Bahrain Supplier Form** to submit your company and connection information.
- Once verified, you will receive your NHRA-MVC account and receive secure credentials.
- The MVC Support Team will provide instructions on installing the new certificate and sending
  a test EPCIS file.
- During the transition, you must continue to submit production EPCIS events through your existing PRODUCTION connection.

Step 2.2: Submit a test EPCIS data file

- The latest NHRA-MVC Test System is fully available
- Your original test submission deadline was December 17, 2024.
- Your test submission will be verified, and any issues must be addressed within (3) three business days.

Step 2.3: Update your PRODUCTION configuration to direct live EPCIS data to the latest NHRA-MVC System.

- The latest production NHRA-MVC System has now been live for several months and you are therefore able at any time to submit your EPCIS data as soon as you have completed testing. Please note that the original deadline was January 1, 2025.

Scenario 3: If you currently upload your files manually to the NHRA-MVC System, please follow these 3 steps.

Step 3.1: Reach out to the new NHRA-MVC Traceability Hub Support Team.

- Your technical team will need to obtain the instructions for manually loading the files.
- Fill out the **Bahrain Supplier Form** to submit your company and connection information.
- Receive the necessary information for manually uploading a test EPCIS file.
- During the transition, you must continue to submit production EPCIS events through your existing PRODUCTION method.

Step 3.2: Submit a test EPCIS data file

- The latest Test System is fully available
- Your original test submission deadline was December 17, 2024.
- Your test submission will be verified, and any issues must be addressed within (3) three business days.

Step 3.3: Direct all PRODUCTION EPCIS data to the latest NHRA-MVC System.

- The latest production NHRA-MVC System has now been live for several months and you are therefore able at any time to submit your EPCIS data as soon as you have completed testing. Please note that the original deadline was January 1, 2025.

Important Reminder:

All production EPCIS data files starting from **December 1, 2024**, must be resubmitted through the latest system. If you have not yet transitioned, complete this process now to avoid non-compliance.

How to get help:

Please contact nhra-mvc@LSPedia.com for all technical onboarding related matters

Please contact Accounts.BH@avc360.com for any other matters.

On behalf of our entire team, thank you for your continued cooperation.

Best regards,

David J. Todd

David Todd
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